# HumanResources
# HR TECH
# INTERACTIVE

**AUGUST 2019 ▪ MALAYSIA**

| Malaysia \| Thursday, 22 August 2019 |
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| **7:40am** | **Registration** |
| **8:30am** | **Opening remarks**<br>**Aditi Sharma Kalra, regional editor,** *Human Resources* magazine |
| **8:50am** | **Increasing the quality of human interactions and meaningful conversations in today's world of advanced technology**<br><br>**Speaker: Evanna Chuah, Director, Human Resources, Jewel Paymentech** |
| **9:20am** | **The power of motion: leveraging on video-based e-learning to enhance and optimise the employee learning experience**<br>• Case study: Using technology to deliver easily digestible context-relevant content to close identified knowledge gaps quickly and effectively.<br>• Transitioning from a focus on formal training to context-relevant learning with video-based e-learning.<br>• How can we use video-based e-learning to facilitate agile, flexible and personalised learning that provides knowledge on demand?<br>• Using video analytics to optimise training costs and employee engagement rate.<br><br>**Speaker: Emi Hasniza, Key Account Manager, Malaysia, Panopto** |
| **9:50am** | **Interactive session 1** |
| **10:20am** | **Networking tea break** |
| **10:50am** | **Leveraging on the right technology to optimise talent acquisition**<br>● Navigating the daunting task of picking the right technologies that will make talent acquisition more effective, streamlined and consistent.<br>● Understanding technology from a HR and talent acquisition perspective and working in tandem with IT experts to integrate technology into your talent acquisition strategy.<br>● Creating a technology roadmap that works well with your organisation's goals and objectives.<br>**Speaker: Jimmy Ong, Principal Consultant, Omni View Consulting** |
| **11:20am** | **Interactive session 2** |
| **11:50am** | **Leveraging on technology to drive innovative HR solutions for business**<br>• How do we use AI for predictive analytics?<br>• Leveraging on data to drive innovative solutions<br>• What are the skills that would emerge amidst this evolution?<br>• A look at the fear amongst HR practitioners<br><br>**Speaker: Umasuten Karisnan, Human Resources Director, Intel Malaysia** |
| **12:20pm** | **Lunch** |

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| **1:20pm** | **How HR can use tech to improve their workplace culture**<br>• What do employees value the most (and least) in a desirable workplace?<br>• How do tech-enabled recognition programmes improve the workplace culture and employee experience?<br>• The basic 101 of rolling out effective tech-enabled programmes to increase employee engagement, improve retention and attract talent.<br><br>**Speaker: Daniel Sherrington, Regional Director, APAC, O.C. Tanner** |
| **1:50pm** | **Interactive session 3** |
| **2:20pm** | **Interactive session 4** |
| **2:50pm** | **Networking tea break** |
| **3:20pm** | **Panel discussion: Paving the way for a strategic future with a tech-savvy HR ecosystem**<br>• With advanced technology such as AI, machine learning infiltrating the fabric of HR processes, technology is the way of the future.<br>• What is the best way to review our business culture and processes in order to find the right technological fit for the organisation amidst the variety of solutions available in the market?<br>• How do you improve digital literacy within the organisation in order to ensure that it maximises effectiveness and efficiency?<br><br>**Moderator: Vikram Anand, Head of HR, Cluster Lead (Malaysia, Indonesia and Philippines), British Council**<br><br>**Panellists:**<br>**Zailani Ali, Executive Director of Group Human Resource, UMW Corporation**<br>**Umasuten Karisnan, Human Resources Director, Intel Malaysia**<br>**Lim Chee Gay, Chief Human Resources Officer, Teledirect Telecommerce** |
| **4:10pm** | **Rapid-fire: HR Technology solutions for 2019 and beyond**<br>Hear from everyone in the room at this quick-fire session where our discussion hosts round up the most pressing concerns and challenges brought up during the interactive sessions and the best ideas and solutions to deal with them |
| **4:30pm** | **Closing remarks**<br>**Aditi Sharma Kalra, regional editor,** *Human Resources* **magazine** |
| **4:40pm** | **End of HR Tech Interactive 2019** |

## Interactive Sessions

### 1. Corporate learning tools

The age of technology has revolutionised corporate learning for organisations. With the wide array of available technologies, learning now happens at our fingertips. Amid the wide variety of technological learning solutions available, how do we sift out the best fit for our employees to ensure the highest rates of returns for the organisation? In this discussion, learn about the different types of learning technologies available in the market and discover the methods to find the perfect fit for your employees.

**Table hosts:**
A – Evanna Chuah, Director, Human Resources, Jewel Paymentech
B – Jan Pambid, Head of Human Resources, Malaysia, AVON

### 2. Talent acquisition tools

Operating in a candidate-driven market means you need to get off on the right foot with those that could make a difference to your business. Showing your forward-thinking approach and the tech-savvy way in which you open a dialogue with external candidates is becoming a must for market-leading companies. This is your forum to discuss the latest talent acquisition tools, best practices and techniques that will make a difference to you.

**Table hosts:**
A – Kevin Tan, International Business Director, Harrison Assessments
B – Sharon Chiew, Human Resources Director SEA, LexisNexis Malaysia

### 3. Mobile HR

Mobile technology and applications are constantly promoting workforce agility. The dynamics of workforce learning is being redefined with such readily available mobile tools. Increased productivity through the use of the right mobile applications is undeniable, but how can the HR function leverage on similar tech to advance the way it operates? In this discussion, you'll find out how.

**Table hosts:**
A – Terri Chan, Head of Marketing, HealthMetrics
B – Kenneth Z Tan, General Manager, HR and Administration, Sunsuria

### 4. People analytics

The sophistication of people analytics refers to reporting beyond typical HR data such as recruitment and retention to providing a holistic business view using a combination of operational, financial and talent data. This will empower HR to play a greater role in influencing decision-making with the ability to provide richer insights on people-productivity metrics.

**Table hosts:**
A – Thomas Sullivan, Head of Customer Success, HealthMetrics
B – Muhammad Suhaimi Sulong, AVP Human Capital, Bank Muamalat Malaysia